

# Getting Started with Soundcraft Realtime Rack

For installation software and a quick setup video, visit: [www.uaudio.com/realtimerack/start](http://www.uaudio.com/realtimerack/start)

## System Requirements

- Soundcraft Vi Series digital console with available MADI I/O
- Apple Mac computer with available Thunderbolt port
- macOS 10.11 El Capitan or 10.12 Sierra
- Apple Thunderbolt cable for each Realtime Rack (not included)
- Cat 5 Ethernet cable (not included)
- (2) MADI optical SC cables for each Realtime Rack (not included)
- Apple Thunderbolt to Gigabit Ethernet Adapter (not included)

## System Setup, Authorization, and Configuration

### ① Connect and power Realtime Rack and Vi Console

See connection diagrams on the other side of this sheet

### ② Get software and watch the setup video

- a) Go to: [www.uaudio.com/realtimerack/start](http://www.uaudio.com/realtimerack/start)
- b) Download and install the software
- c) Restart the computer after installation



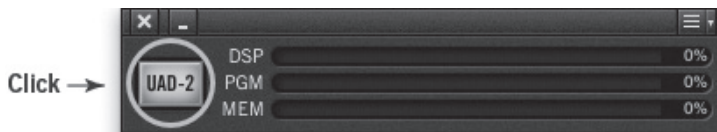
### ③ Open the UAD Meter & Control Panel

Click its application icon in the OS X Dock



### ④ Open the UAD Meter's Plug-Ins panel

In the UAD Meter window, click the blue UAD-2 button



### ⑤ Click the "Authorize Plug-Ins" button

Your web browser will launch and connect to the UA store



### ⑥ Follow the instructions on screen

Our web pages will guide you through creating an account, claiming bundled UAD plug-ins, and system authorization

### ⑦ Finish configuring the computer and Realtime Rack

Complete instructions (including offline authorization) are in the System Setup chapter within the Realtime Rack Manual

## Soundcraft Realtime Rack Documentation

### Soundcraft Realtime Rack User Manuals

The Soundcraft Realtime Rack operation manuals (PDF format) are placed on the system drive during software installation:

- Realtime Rack Manual – Complete details about setting up and operating the Realtime Rack hardware and software system
- UAD Plug-Ins Manual – Complete details about the controls and operation of individual UAD Powered Plug-Ins

### Installed Manuals Location

- /Applications/Universal Audio/Documentation

### Online Resources

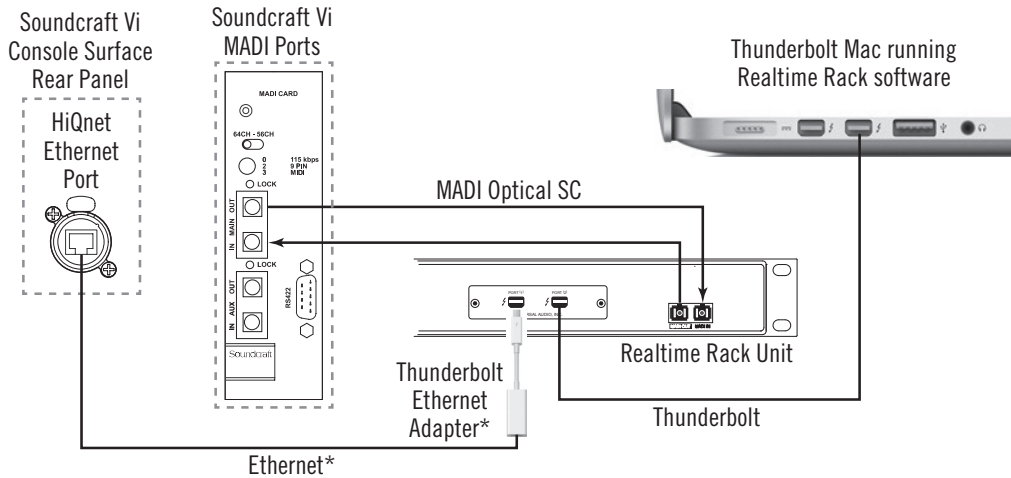
- Realtime Rack knowledge base – Latest technical and support information: [www.uaudio.com/support/rack](http://www.uaudio.com/support/rack)
- Soundcraft web site – Vi Series Consoles product information and manuals: [www.soundcraft.com](http://www.soundcraft.com)

*Please read other side for additional information*

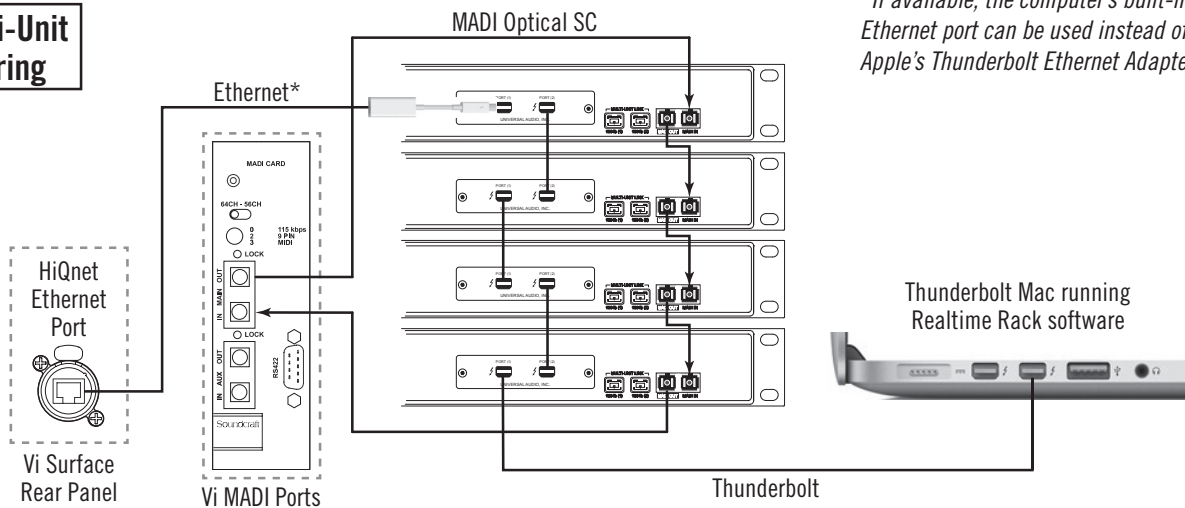
Visit the Realtime Rack knowledge base for the latest information:  
[www.uaudio.com/support/rack](http://www.uaudio.com/support/rack)

## System Connections

### Single Unit Wiring



### Multi-Unit Wiring



### Connection Notes

- Connect Realtime Rack to the host computer via Thunderbolt only (do not connect anything to the Realtime Rack FireWire ports)
- Although the Thunderbolt ports are numbered, the numbering is inconsequential and either port can be used
- The Thunderbolt connection between units is required when more than one Realtime Rack is used in a system

## Technical Support

- Support for Realtime Rack *hardware* and Vi Series console integration is provided by Soundcraft via your local distributor
- Support for Realtime Rack *software* is provided by Universal Audio
- Use For complete technical support details, see the Realtime Rack Manual or visit: [www.uaudio.com/support/rack](http://www.uaudio.com/support/rack)

#### Realtime Rack Software Support

To contact Universal Audio technical staff via telephone or email, visit:  
[www.uaudio.com/support/rack](http://www.uaudio.com/support/rack)

#### Soundcraft Vi System and Hardware Support

*UK Support:*  
 Phone: +44 (0) 1707 665000  
 Email: [csd@soundcraft.com](mailto:csd@soundcraft.com)

*USA Support:*  
 Phone: +1-800-662-6983  
 Email: [support@soundcraft.com](mailto:support@soundcraft.com)

[www.soundcraft.com/support/tech-support](http://www.soundcraft.com/support/tech-support)